

## Resources about routine Vaccination during COVID-19

**WHO:** Q&A: routine vaccination during COVID-19

<https://www.euro.who.int/en/health-topics/disease-prevention/vaccines-and-immunization/q-and-a-on-vaccination-during-the-covid-19-pandemic>

### **HealthBuddy+ (Supported by experts from WHO and UNICEF)**

HealthBuddy+ is an interactive solution that provides accurate, user-friendly COVID-19 information, focusing on the countries in Europe and Central Asia. Available on the web and as a mobile application (Android and iOS), HealthBuddy+ uses artificial intelligence to keep the public up to date with COVID-19 facts. New information and evidence are regularly added to the bot based on their questions and inputs. On the web version, users can interact with the chatbot to get the answers to their questions on COVID-19.

Through the application, users can:

- Chat with the HealthBuddy+ bot and find answers to their COVID-19 questions.
- Report rumours circulating in their communities in the rumour reporting tool. These rumors are then fact-checked, and the application is updated with relevant myth busters and information.
- Participate in periodical polls to share their opinions and experiences on the COVID-19 response measures in their countries. These answers may support future country decisions to tackle COVID-19. Notifications are sent to registered users when new polls become available.

**The Regional support team is developing additional vaccine-related assets for HealthBuddy+, including:**

- **New content and a new poll**
- **Additional vaccine-related, editable social media copy and graphic assets**